



GTRIIP

HOTEL PRODUCT PLAYBOOK

INTRODUCTION



DIGITAL IDENTITY PLATFORM FOR GLOBAL CITIZENS



PHOTO ID RECOGNITION



BIOMETRIC VERIFICATION

SECURITY

- HTTPS with SSL certificate, 256-bit Advanced Encryption Standard (AES)
- Data automatically purged after access granted
- On-premise / hosting options available

PRIVACY

- Compliant with GDPR and PDPA standards

CONNECTIVITY

- Mobile access keys only require Smart Bluetooth
- No Wi-Fi/data roaming required

GTRIIP HOTEL PRODUCT



HOTELS WITH
NO APP

HOTELS WITH
EXISTING APP

Web Pre-Arrival
Registration



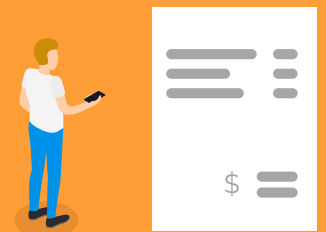
Get Physical Key



Get Mobile Key via
Hotel App



View Bill and
Check-Out via Web



WEB PRE-ARRIVAL REGISTRATION



PRE-ARRIVAL JOURNEY

Make Booking

Destination
e.g. city, region, district or specific hotel

Check-in: Day Month | Check-out: Day Month

Guests: 2 adults in 1 room

Search

Pre-Arrival Email



Click on URL in email

Pre-Arrival Registration



- Guest Information
- Passport Image
- Email Address
- Estimated Time of Arrival
- Credit Card Information

Physical Check-In



Physical Key

OR

App Check-In



Mobile Key
Continue Process

MOBILE KEY API/SDK



Log In to Mobile App



Check-In at Property



Connect to hotel wi-fi

Perform Facial Recognition



Facial scan is verified with passport image taken at pre-arrival

Receive Mobile Key



Access guestrooms and hotel facilities

WEB CHECK-OUT



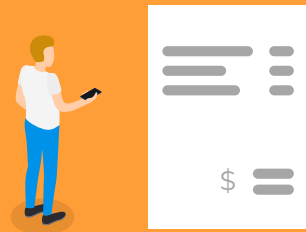
CHECK-OUT JOURNEY

Check-Out Reminder

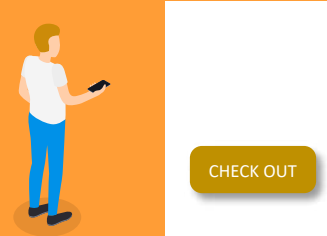


Click on URL in email

View Bill



Check-Out



Update PMS on check-out status

Physical Key



Drop key card

OR

Mobile Key



Mobile key will be revoked

GTRIIP HOTEL VALUE PROPOSITION



- ▶ No extensive hardware investment required
- ▶ Minimal disruption to existing hotel workflow
 - ▶ Higher productivity levels
 - ▶ Better security
 - ▶ Seamless guest experience



GTRIIP CUSTOMERS



HOTELS



COMMERCIAL PROPERTIES

